

2008-2009 Outcomes Assessment

HUMAN SERVICES

Purpose Statement: Upon completion of the Human Services Program, the graduate will possess the knowledge necessary to function as an entry level Human Services Paraprofessional.

Goals	Intended Outcomes	Assessment Criteria/Procedures	Assessment Results	Use of Results
To successfully prepare Human Services graduates for entry level employment.	90% of students will successfully demonstrate competency in OSHA guidelines for hand washing universal precautions on the initial attempt.	HUS 104 Hand washing Competency Form	95% of the students demonstrated competency in OSHA Guidelines for hand washing universal precautions on the first attempt. Outcome met.	Outcome met. Continue to monitor.
	85% Students will demonstrate competency of Human-Services providers on the initial attempt.	HUS 101 Portfolio Grading Rubric	98% of students demonstrated competency of Human Services providers on the initial attempt. Outcome met.	Outcome met. Continue to monitor.
	85% of students will demonstrate competency in therapeutic activities upon the completion of their first summer semester.	HUS 112 Grading Rubric for Therapeutic Activities	90% of students of students demonstrated competency in therapeutic activities upon the completion of summer semester.	Outcome met. Continue to monitor.

	<p>80% of employers will report that graduates employed in a related HUS field are adequately prepared for entry level, paraprofessional positions.</p>	<p>Employer survey</p>	<p>90% of employers surveyed will report that graduates employed in a related HUS field are adequately prepared for entry level positions.</p>	<p>Outcome met. Continue to monitor.</p>
	<p>80% of graduates will report satisfaction with the quality of their educational experience.</p>	<p>Graduate Survey</p>	<p>100% of respondents to the HUS Graduate Survey reported satisfaction with the quality of their education. Outcome met.</p>	<p>Outcome met. Due to low survey response (4/8=50%), exit graduate surveys will be administered to each graduate during their last week of their final semester.</p>
	<p>80% of students will complete all degree requirements for one HUS option within five semesters.</p>	<p>Graduation Rates</p>	<p>50% of the human services graduates successfully completed the program for one HUS option within five semesters. Outcome not met.</p>	<p>Outcome not met. Initiate a plan to increase retention rates and program persistence. Continue to monitor.</p>