

2008 - 2009 Outcomes Assessment

MEDICAL ASSISTANT

Purpose Statement: Upon completion of the program, the graduate will possess the knowledge necessary to function as an entry level Medical Assistant

Goals	Intended Outcomes	Assessment Criteria/Procedures	Assessment Results	Use of Results
To successfully prepare Medical Assistant graduates for entry level employment.	80% of students will demonstrate competence in performing oral temperature measurement with 100% accuracy on critical steps on the initial attempt.	Oral Temperature competency form	100% of students passed oral temperature competency on the initial attempt. Benchmark met.	Results shared with dean. Continue to monitor and evaluate new technology for temperature measurement.
	80% of students will demonstrate competence for performing an electrocardiograph with 100% accuracy on critical steps on the initial attempt.	Electrocardiograph competency form	100% of students demonstrated competency in performing electrocardiograph on the initial attempt.	Monitor student use of digital equipment at clinical sites for updating equipment. Incorporate digital readings into EMR if software is approved in 2010 budget request.
	80% of students will			

	<p>demonstrate competence in performing length and weight of an infant, and correctly plot the growth chart with 100% accuracy on critical steps on the initial attempt.</p> <p>70% of medical assistant graduates will successfully pass a National Credentialing examination,CMA(AAMA) or RMA within 12 months of graduation.</p> <p>80% of employers surveyed will report that the graduates are adequately prepared when entering the workplace.</p>	<p>Weight/Length of an infant competency form</p> <p>AAMA Certification Report, RMA report</p> <p>Graduate Survey</p>	<p>100% of students demonstrated competency in performing weight/length of an infant.</p> <p>87% of graduates who took the CMA(AAMA) examination within 6 months of graduation passed, exceeding the National average. Benchmark exceeded.</p> <p>100% of employers indicated that graduates possess the administrative and clinical skills needed for entry into professional practice. Benchmark Exceeded.</p>	<p>Results shared with Dean. Continue to monitor. New blue and pink forms were ordered for use, rather than using photocopied black and white forms.</p> <p>Shared results with dean. Continue to monitor. 20% increase in successful graduate performance on credentialing exam validates the success of requiring student participation in a national credentialing examination as a component of program completion.</p> <p>Continue to monitor. Results shared with dean. Continue to submit survey electronically and follow-up in order to increase participation rate.</p>
--	--	---	--	---

	<p>70% of graduates will be employed in the field within 6 months of graduation.</p> <p>80 % of graduates will indicate satisfaction with their educational experience.</p> <p>70% of students will complete the program within 8 semesters if their status is full time.</p>	<p>Graduate Survey and Graduate Exit Information</p> <p>Graduate Survey</p> <p>Annual Report Form statistics.</p>	<p>87.5% of graduates employed within 6 months of graduation. Benchmark exceeded.</p> <p>100% of graduates indicated the program prepared them in the cognitive, psychomotor and the affective domains. Benchmark exceeded.</p> <p>60.9% retention rate. Benchmark not met.</p>	<p>Shared results with dean. Continue to monitor and notify graduates of job opportunities.</p> <p>Continue to monitor and assess Electronic Medical Record software to enhance students experience.</p> <p>Continue to monitor. Results shared with dean. Complete remediation plans for students who fail to achieve competency on check-offs. Communicate with students to offer extra assistance, make aware of tutoring availability.</p>
--	---	---	---	--