

## 2008 – 2009 Outcomes Assessment

### Pharmacy Technology

**Purpose Statement:** Upon completion of the program, the graduate will possess the knowledge necessary to function as an entry level pharmacy technician.

Goals	Intended Outcomes	Assessment Criteria/Procedures	Assessment Results	Use of Results
<b>To successfully prepare Pharmacy Technology graduates for entry level employment.</b>	80% of graduating students will demonstrate a competency of 80% in drug identification and classification in their final semester.	Comprehensive Drug Quiz Exam grades.	88% of students demonstrated a competency of 80% in drug identification/classification. Outcome met.	Outcome met. Continue to monitor.
	80% of students enrolled in PHM 210 will demonstrate 90% proficiency in performing pharmaceutical calculations on the initial attempt.	PHM 210 Calculations Proficiency Exam Grades	76% of the students demonstrated 90% proficiency in performing pharmaceutical calculations on the initial attempt. Outcome not met.	Identify students who have not met 90% proficiency and remediate prior to second attempt.
	80% of students enrolled in PHM 210 will demonstrate 90% proficiency in aseptic technique on the initial attempt.	PHM 210 Lab Competency Form	82% of students demonstrated 90% proficiency in aseptic technique on the initial attempt. Outcome met.	Outcome met. Continue to monitor.

	<p>80% of Pharmacy Technology graduates will successfully pass the Pharmacy Technician Certification Exam (PTCE) within six months of graduation.</p>	<p>Student reporting of PTCE scores.</p>	<p>88% of graduates taking the PTCE passed the exam within six months of graduation. Outcome met.</p>	<p>Outcome met. Continue to monitor.</p>
	<p>85% of employers surveyed will report that the graduates are adequately prepared when entering the workforce.</p>	<p>Employer Survey</p>	<p>100% of employers are satisfied with the employee's preparation. Outcome met.</p>	<p>Outcome met. Due to low survey response (6/17=35%), will utilize paper survey for 2010 graduates.</p>
	<p>80% of graduates will be placed in the field within 6 months of graduation.</p>	<p>Graduate Survey</p>	<p>86% of the pharmacy technology graduates are employed within 6 months of graduation in the field. Outcome met.</p>	<p>Outcome met. Due to low survey response (7/17=41%), will send personal email to 2010 graduates encouraging participation.</p>
	<p>85% of graduates will indicate satisfaction with their educational experience.</p>	<p>Graduate Survey</p>	<p>100% of the pharmacy technology graduates revealed satisfaction with their educational experience. Outcome met.</p>	<p>Outcome met. Due to low survey response (7/17=41%), will send personal email to 2010 graduates encouraging participation.</p>
	<p>80% of students will complete the program within four semesters.</p>	<p>Graduation Rates</p>	<p>82% of the pharmacy technology graduates successfully completed the program within four semesters. Outcome met.</p>	<p>Outcome met. Continue to monitor.</p>

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