

2008 - 2009 Outcomes Assessment

AUTO SERVICE TECHNOLOGY

Goals	Intended Outcomes	Assessment Criteria/Procedures	Assessment Results	Use of Results
<p>Graduates will use effective diagnostic strategies and modern test equipment to monitor and evaluate system data for correct function and operation</p>	<p>Graduates of the Automotive Service Technology program will perform diagnostics using appropriate strategies and procedures to a proficiency of 85% by graduation.</p> <p>Graduates of the Automotive Service Technology program will perform repairs and vehicle maintenance activities within allotted labor time guide standards with a proficiency of 80% by graduation.</p>	<p>Individual student work orders</p> <p>Mitchell Labor Time Guide; timelines</p>	<p>75% of the graduates met or exceeded diagnostics using appropriate strategies and procedures.</p> <p>33% graduates met proficiency related to vehicle repairs and maintenance.</p>	<p>Implemented new work order system.</p> <p>Incorporated new innovations to train students on Mitchell Labor Time Guide relating to industry careers.</p>

	<p>Graduates of the Automotive Service Technology program will perform repairs including engines, transmissions, brake systems, steering and suspension systems, electronic system, and air conditioning to a proficiency of 80% by graduation.</p>	<p>Shop assignments; NATEF task sheets</p>	<p>50% of the graduates met or exceeded performance check-offs as they relate to automotive technology.</p>	<p>Implemented new work order to increase graduate learning outcomes by assuring students are exposed to a variety of “real life” situations.</p>
	<p>80% of graduates of the Automotive Service program will be employed in field within 6 months of graduation from the program.</p>	<p>Employer’s Survey & Graduate Survey</p>	<p>Graduates did not respond to survey.</p>	<p>Implemented new software program to increase graduate response rate.</p>
	<p>Employers of graduates of the Automotive Service program will rate their satisfaction with the graduate’s skills at a level of 80% or higher</p>	<p>Employer’s Survey & Co-Op Assessments</p>	<p>No responses received</p>	<p>Will make personal contact with employers to get input. Will also solicit feedback from Advisory committee.</p>

	70% of graduates of the Automotive Service program will receive NATEF certification within 6 months of graduation.	Graduate Survey	Graduates did not respond to survey.	Make phone calls to graduates to get information.
	80% of graduates will strongly agree/agree that the program adequately prepared them for entry level employment.	Graduate Survey	Graduates did not respond to survey.	Call graduates to get feedback if they don't respond to survey.