

## 2008 - 2009 Outcomes Assessment

### HEATING & AIR

Goals	Intended Outcomes	Assessment Criteria/Procedures	Assessment Results	Use of Results
<b>To equip students with the necessary skills to be successfully employed in the Heating and Air Conditioning industry</b>	Graduates of the program will perform diagnostics using appropriate strategies and procedures to a proficiency of 80% by graduation	Hands-on Project Checklist	70% proficiency met	Identified weaknesses. Re-taught content when necessary to meet standard.
	Graduates will perform HVAC mechanical repairs to a proficiency of 85% by graduation.	Trouble shooting units HVAC standards Check-off sheets	80% proficiency met	Purchased heat pump trainers; retrained specific competencies in this area.
	Graduates will perform Refrigeration repairs to a proficiency of 85% by graduation.	Trouble shooting units HVAC standards	80% proficiency met	Identified weak areas. Purchased ice machine trainers.
	Graduates will perform electrical and electronic system repairs to a proficiency of 85% by graduation.	Trouble shooting units HVAC standards	80% proficiency met	Retrained in weak areas. Purchased electrical trainers.

	<p>Graduates will perform air conditioning system repairs to a proficiency of 85% by graduation.</p> <p>80% of graduates of the HVAC program will be employed in field within 6 months of graduation from the program.</p> <p>Employers of graduates of the HVAC program will rate their satisfaction with the graduate's skills at a level of 80% or higher</p> <p>80% of graduates will strongly agree / agree that the program adequately prepared them for entry level employment</p>	<p>Trouble shooting units HVAC standards</p> <p>Graduate survey</p> <p>Employer survey</p> <p>Graduate Survey</p>	<p>Met 85% proficiency</p> <p>80% employed in field.</p> <p>85% of graduates agree.</p>	<p>Goal met. Continue to monitor.</p> <p>Goal met. Continue to track industry employment needs.</p> <p>Goal met.</p>
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